



## INSTRUCTIONS



**FOR TECHNICAL SUPPORT PLEASE CALL**

**1-800-544-3533**

**OR email:**

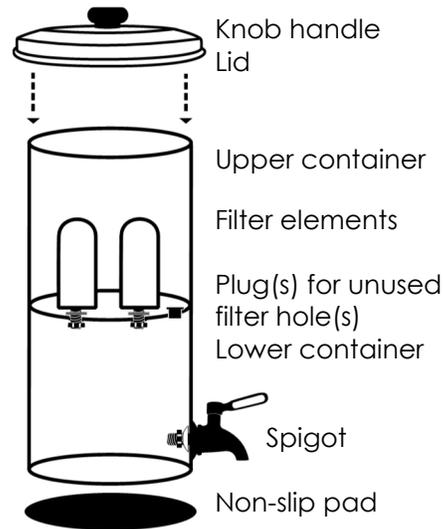
**[customerservice@propurusa.com](mailto:customerservice@propurusa.com)**

# SETTING UP YOUR PROPUR™

## Your Propur™ System Includes:

- 1 - Upper container
- 1 - Lower container
- 1 - Spigot, 4-washers and nut
- 1 - Lid, knob with hardware
- 1 or 2 - Filter element(s), wing nut(s) and washer(s)
- Filter hole plug(s): 0 -TRAVELER, 1 - NOMAD, 1 - BIG, 2 - KING
- 1 - Non-slip pad
- 1 - Scrubby sponge

**For cool or cold water use only.**



Propur™ Systems are made from imported and domestic components manufactured to Propur™ specifications and standards and assembled in Commerce Twp, Michigan USA. For the latest information and instructions on assembling and maintaining Propur™ products, please visit [www.propurusa.com](http://www.propurusa.com).

## Cleaning

### Cleaning your system

- 1) Wash your hands.
- 2) Use liquid dish washing soap along with the yellow side of the enclosed scrubby sponge to clean the stainless steel parts of your unit. Rinse well.

**Warning:** Do not use rough side of sponge on stainless steel system.

### Cleaning your filters

- 1) Wash your hands.
- 2) Remove the filter(s) from packaging.
- 3) Hold the filter(s) by the plastic base. Place the filter under cool running water.
- 4) Scrub the white ceramic portion of the filter with the rough (green) side of scrubby sponge. Rinse well.

**Warning:** Do not use any soap on the filter.

Do not allow water to go up the stem of the filter.

- 5) Lay filter(s) on side until ready to install.

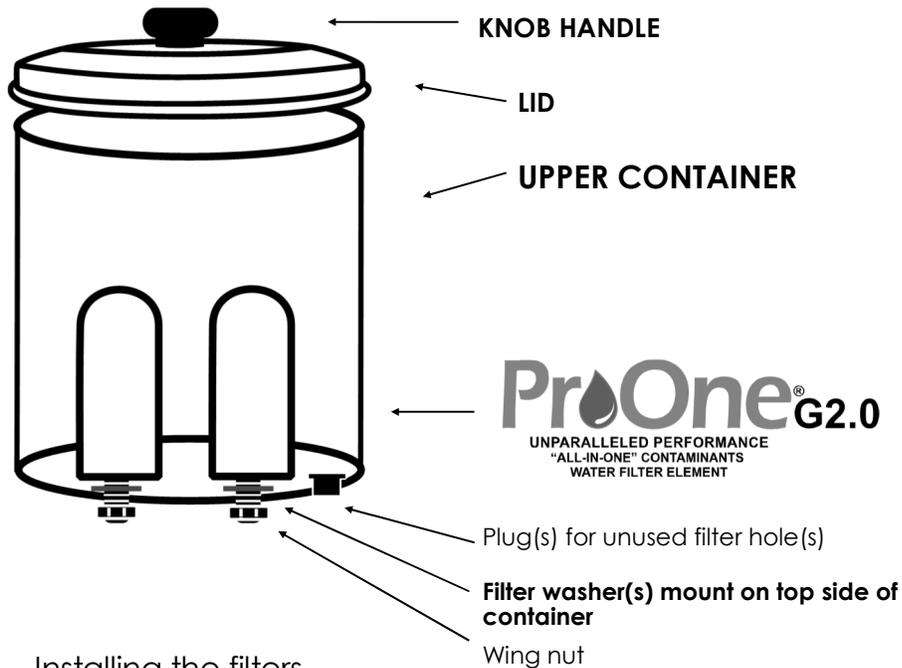
# Installation

## Selecting a location for your system

Your system should be placed in a cool place on a flat surface.

## Setting up the system

- 1) Hold knob on top side of lid and insert screw from under side of lid and tighten with screwdriver.
- 2) Install spigot (**see Installation Diagram A on page 3 for details**). Remove nut from spigot. Insert stainless washer and one white washer on threaded stem of spigot. Insert spigot through hole in the side of the lower container. Place white washer and stainless washer on threaded stem and secure in place with nut. Tighten nut securely with pliers until snug.
- 3) Place the black non-slip pad underneath the lower container.



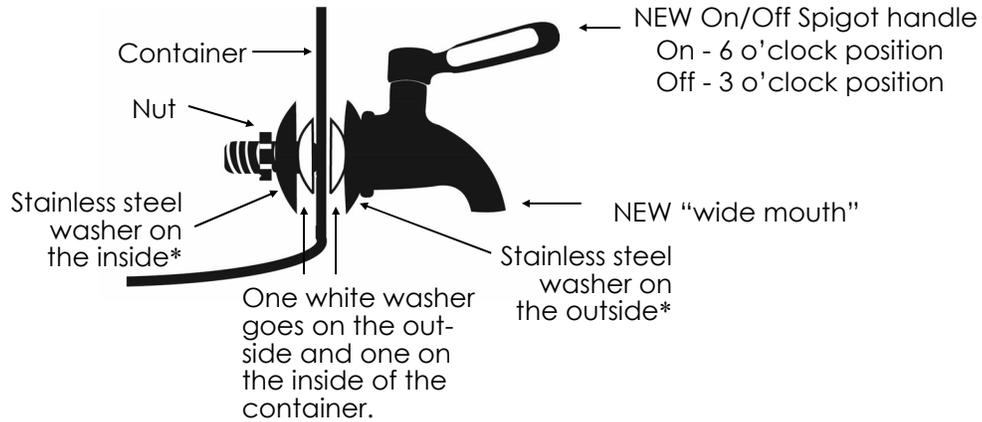
## Installing the filters

- 1) Place black washer onto filter stem.
- 2) Place the filter stem through a hole in the upper container.
- 3) Install wing nut on the underside of the upper container.

### **DO NOT OVER TIGHTEN**

- 4) Repeat as necessary.
- 5) Plug remaining hole(s) with enclosed plug(s).
- 6) Place upper container onto lower container.

## DIAGRAM A — SPIGOT INSTALLATION

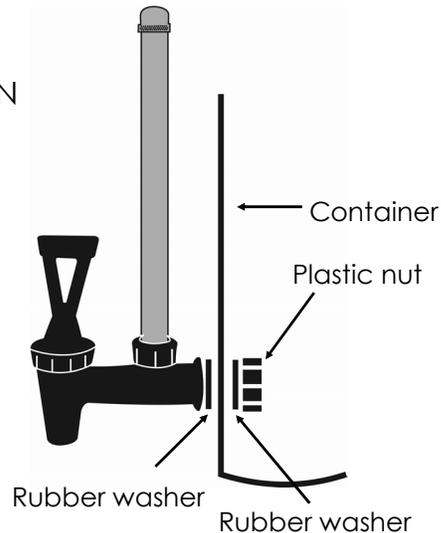


\*Remove white protective cover

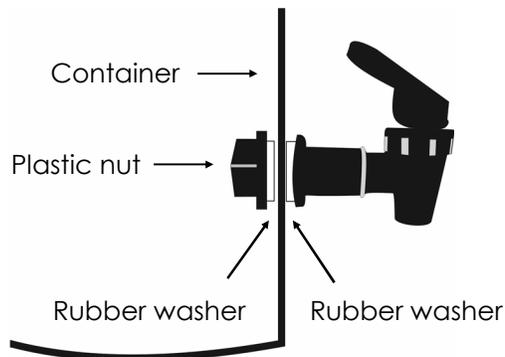
## SIGHT GLASS SPIGOT INSTALLATION

### Instructions

- 1) Remove plastic nut from spigot.
- 2) Remove one rubber washer from spigot.
- 3) Place threaded stem through spigot hole in the bottom container.
- 4) Reinstall rubber washer.
- 5) Reinstall plastic nut.



## PLASTIC SPIGOT INSTALLATION



### Instructions

- 1) Remove plastic nut from spigot.
- 2) Remove one rubber washer from spigot.
- 3) Place threaded stem through spigot hole in the bottom container.
- 4) Reinstall rubber washer.
- 5) Reinstall plastic nut.

# START USING YOUR SYSTEM

- 1) Make sure spigot is in off position.
- 2) Pour water into upper container.  
**Warning:** LOWER CONTAINER SHOULD BE EMPTY BEFORE REFILLING UPPER CONTAINER. **ONLY USE COOL WATER IN THE SYSTEM**
- 3) Allow water to drip into lower container.
- 4) **DISCARD THE FIRST 2-3 CYCLES OF WATER.**

Recommended Propur™ system use and maintenance

- 1) Wash the upper and lower containers once every 2-3 months with liquid dish washing soap by hand.  
**DO NOT USE DISHWASHER MACHINE SOAP.**
- 2.) Clean the filters regularly to help maintain optimal flow rate.

## Propur™ | SCOUT

Your Propur™ Scout includes:

- 1-Upper Container
  - 1-Lower Container
  - 1-Filter Element, wing nut & washer
  - 1-Scrubby sponge
- NO spigot required for the Scout

### Cleaning

#### System

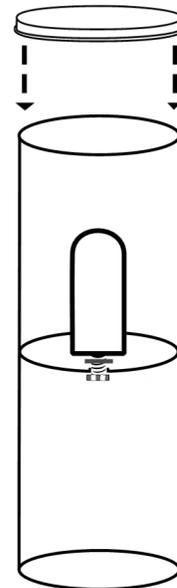
- 1) Wash your hands.
- 2) Use liquid dish washing soap along with the yellow side of the enclosed scrubby sponge to clean the stainless steel parts of your unit.

**Warning:** Do not use rough side of sponge on stainless steel system.

#### Filter

- 1) Wash your hands.
- 2) Remove the filter(s) from packaging.
- 3) Hold the filter(s) by the plastic base. Run the ceramic under cool running water.
- 4) Scrub the filter with the rough (green) side of scrubby sponge. Rinse well.

**Warning:** Do not use any soap on the filter.  
Do not allow water to go up the stem of the filter.



### Installing the filter

- 1) Place the washer onto the stem of the filter.
- 2) Place the filter stem through hole in the upper container.
- 3) Install wing nut on the underside of the upper container.  
**DO NOT OVER TIGHTEN**
- 4) Place upper container onto lower container.
- 5) See **Start Using Your System** above.

# FREQUENTLY ASKED QUESTIONS

## How long does it take for my system to filter the water?

Propur™ systems are gravity fed and therefore water will migrate through the filter elements and drip-drip-drip into the lower water storage container. The first cycle of water generally takes longer but the flow rate will increase with use.

System	ProOne® G2.0 Flow Rate (Gallons/Hour)*	ProOne® G2.0 SLIMLINE Flow Rate (Gallons/Hour)*
Scout	-	0.58
Traveler	0.18	0.58
Nomad (5")	0.18	0.58
Big	0.26	0.74
King	0.5	0.9

\*Based on single filter. Your flow rate may vary depending on filter configuration and water source. Please note it is normal to see some water left in the upper container.

## How do I know when to change my filters?

Should you notice a difference in the taste of your water and/or a slow down in the flow rate, may be an indication your filter(s) need to be cleaned or if you've cleaned a few times, may indicate your filters need to be replaced.

Filter Type	Recommended Replacement*
ProOne® G2.0 M	6 months
ProOne® G2.0 5"	6 months
ProOne® G2.0 7"	12 months per pair
ProOne® G2.0 9"	12 months per pair
ProOne® G2.0 5" Slimline	Up to 6 months
ProOne® G2.0 7" Slimline	Up to 8 months
ProOne® G2.0 9" Slimline	Up to 12 months per pair

\*May vary depending on use and water source

## What should I do if I use a water softener?

We recommend you source your water before it goes through the water softener.

## How often should I clean my filter(s) and system?

We recommend you clean your entire system every 2-3 months.

## How do I clean my filter(s)?

Remove your filter(s) from the container. Hold the filter(s) under cool running water for approx. 2 minutes. While doing this use the dark green side of the scrubby sponge included with your system. Scrub the entire white surface. Rinse well and reinstall. **Do NOT use soap on the filter. Do NOT allow water to enter the stem.**

**How can I check to make sure my filters are working correctly?**

You may run the "blue food coloring test" at any time to ensure your filters are functioning properly. To initiate this test, you'll just need blue food coloring available at most grocery stores. First empty any water from the upper and lower containers. Place a glass under the stem of each water filter element in the lower container. Place the upper container on top of the lower container and fill the upper container. For the water pitcher, Scout and Traveler systems, place 1 drop of blue food coloring and stir. For the Nomad, Big, and King systems place 2 drops of blue food coloring and stir. **Use liquid BLUE food coloring ONLY (NOT GEL).** After a short period of time, check the glasses in the lower container. If the water in the glass(es) is either clear or slightly tinted, your filter(s) are functioning properly. If you see a definite blue tint color water in either glass or both, that is an indication that one or both filters may need to be replaced. You may notice some blue tint coloring on the **ProOne™G2.0** filters after performing the test. This is OK. Coloring should go away after a period of time or you may try cleaning the filters.

**What do I do if a filter fails the blue dye test?**

Make sure the placement of your washer is correct. Try tightening the wing nut on the filter. Also, check to make sure plugs are firmly seated. They may need to be replaced. If none of these solutions help, please call our customer service center.

**How should I store my filters?**

If **NOT** using your **Propur™** system for any period of time, we suggest you remove the lid, drain any water that is left in the lower container and remove the filter elements from your system and allow to air dry. Wrap your filter elements in a terrycloth towel and store in a dry and cool place. **Do not put the filters in a plastic bag or any enclosed container.** Do not allow wet water filter elements to freeze. Do not place water filter elements in a dishwasher or microwave oven. When you restart your system, simply discard the first supply of water from the lower container.

**How long can I store water in the lower container?**

We recommend you cycle water from the bottom container on a regular basis. Should you need to store water, please store water in an appropriate water storage container.

**How do I know how much water is in the lower container?**

You can either lift the upper container to see the water level or use a sight glass spigot which shows the water level in the lower container. **Please remember you must use water from the bottom container before refilling the upper container.**

**Why is water leaking between the upper and lower containers?**

This occurs only when you have filled the upper container with water still left in the lower container.

**Why is my spigot leaking?**

Check the placement of the washers and nut. Try to tighten the nut.

**How do I clean my stainless steel?**

You may clean the system using a 50-50% solution of white vinegar and water. Use a sponge or soft cloth. Rinse well and let air dry.

**Will my filter affect TDS?**

Please visit [www.propurusa.com](http://www.propurusa.com) for information on TDS(PPM).



#### PROPUR™ LIMITED WARRANTY

Lincoln-Remi Group, LLC d/b/a Propur ("PP") sells its products with the intent that they are free from defects. PP warrants to the original retail purchaser/consumer that its products will be free of defects in material and workmanship under normal use for the following periods beginning on the date of purchase: lifetime warranty for Propur 304 series stainless systems and components excluding filter elements, one (1) year for ProOne® G 2.0 filter elements, (9) months for the ProOne® G2.0 SLIMLINE filters. PP will replace or repair any product, at its sole discretion, during the Warranty Period. Any damage caused by misuse or abuse; accident; improper installation; dropped product; failure to provide recommended maintenance; transportation damage; neglect; environmental conditions; or any other conditions whatsoever that are beyond the control of PP are excluded from this warranty. This express limited warranty shall be the sole and exclusive warranty. **ALL OTHER WARRANTIES, WHETHER EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO, ANY IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS OR FITNESS FOR ANY PARTICULAR PURPOSE OR ANY OTHER POTENTIAL OBLIGATION ON THE PART OF PP WITH RESPECT TO PRODUCTS SOLD BY PP ARE DISCLAIMED. EXCEPT FOR ANY EXPRESS WARRANTIES, ALL PROPUR PRODUCTS ARE SOLD "AS-IS".** PP shall not be held liable for any incidental, consequential or special damages of any sort whatsoever. The liability of PP is limited to the original retail purchaser and to the repair or replacement of defective parts during the Warranty Period. No refunds will be given at any time. The liability of PP terminates upon the expiration of the Warranty Period or transfer of product ownership.

To obtain warranty service on your Propur product, mail the product with your dated sales receipt as proof of purchase, postpaid, to the following address:

Propur, 1200 Benstein Rd, Commerce Twp, MI 48390. NO C.O.D.'s

This warranty provides you with specific legal rights. You may have additional rights which may vary from country to country. Because of individual country laws and regulations, some of the above limitations and exclusions may not apply to you.

#### **Attention CA, IA and WI Consumers**

In compliance with state law for CA, IA and WI, Propur™ water filtration products are sold and shipped to residents of these states without any health related performance claims except for aesthetics including chlorine reduction, and improvement with taste, odor and sediment.